

SERVANT LEADERSHIP IS AN *ATTITUDE* AND AN *ASSET*. AN EFFECTIVE SERVANT LEADER IS THE *MOST VALUABLE ASSET* IN ANY COMPANY, ORGANIZATION, OR CHURCH!

According to the American Heritage Dictionary, to serve means:

1. to be of **assistance to** or to **promote the interest of**;
2. to **provide goods and services** for;
3. to **meet the needs or requirements** of.

Thus, a **Servant Leader** is one who is of assistance to or promotes the interests of the **company or organization** for which he or she works, provides goods and services for **customers or clients**, and meets the needs or requirements of **followers**.

A Servant Leader is "we" oriented, not "me" oriented.

A Servant Leader is a "team-builder", not a "game player".

A Servant Leader is teachable, not a "know-it-all".

A Servant Leader is a giver, not a taker.

A Servant Leader is part of the solution, not of the problem.

A Servant Leader builds up people, doesn't put them down.

A Servant Leader is an encourager, not a discourager.

A Servant Leader says, "Let's try it" not "It'll never work."

A Servant Leader uses authority, doesn't abuse power.

A Servant Leader is trustworthy, not a shady operator.

A Servant Leader asks, "How can I contribute?" not "What's in it for me?"

A Servant Leader brings in people, doesn't drive them out.

A Servant Leader is understanding, not overlording.

A Servant Leader is pleasant to work under, not obnoxious.

--Patrick J. Hession